



™ *Part Closer, Part Faster.*

## Service Parts Within A Stone's Throw

Get spare parts into the hands of your field technicians ,  
at a fraction of the cost



**Timely delivery of spare parts to technicians is one of the most critical challenges field service managers face. Traditionally, service managers had limited choice: an expensive delivery by a courier to the technician, or pickup by the technician from the warehouse, which wastes their time.**

**By using RedPack's revolutionary service, you'll uncover a new level of efficiency and speed.**

## **All Around**

RedPack operates numerous locations where field technicians can pick up and drop off parts. The wide selection of the locations almost guarantees that they are closer to your technician than your warehouse. We choose our locations carefully, most likely where you'll need them.

## **Around the Clock**

Most of our location are open 24 hours a day, 7 days a week. This means that you can help your customers during weekends and nights at no extra cost. It also means that your technicians can pick up parts early in the morning before they start their work day.

## **RedEye Service**

Need a part urgently? Just let us know anytime today, and tomorrow morning your technician will be able to pick it up at a location of his choice, as early as needed. We will deliver the part from wherever it is to our location.

## **Real Time Status Tracking**

We track everything to the minute. If a part is late, you'll know about it right away. Our locations are equipped with our RedLink technology that tracks every arrival, pick-up, and drop-off in real time. Best of all-- you do not need to install any software.

## **A Great Option for Returns**

Too many used parts getting lost? With its all around locations, and around the clock service, RedPack makes it easier than ever for your technicians to drop-off used parts on their way back home, or when they pick-up new parts.

## **Get The Big Picture**

Using any web browser, you can view statistical and detailed reports about your parts movements. By tracking and analyzing key metrics, you can identify new ways to improve your productivity.

## **Your Parts Are Safe With Us**

We understand that that reliable delivery of parts is critical to your business. That's why we take security very seriously: Parts can only be picked up using a special ID issued by RedPack, and all parts are insured for loss or safe. Plus we track every movement of every part, with a complete audit trail.